

How to get grip on Software Product Quality?

Monday 11th May 2009, NEN in Delft

14.00 – 14.30	Reception, coffee and thee	
14.30 - 14.35	Welcome	Jelte Dijkstra NEN
14.35 – 15.00	Software Total Cost of Ownership	Arie van Deursen Technische Universiteit Delft
15.00 – 15.30	Measuring Software Product Quality	Joost Visser SIG
15.30 – 16.00	Quality in Practice	Niek van der Corput VTS Politie Nederland
16.00 – 16.30	Netwerkpauze, atrium	
16.30 – 17.00	Quality at KLM	Gerard van der Velde/Erik Janssen KLM
17.00 – 17.30	Normalization and certification	Gertjan van de Akker NEN
17.30 – 18.00	Software Quality in IT Contracts	Robert Boekhorst Baker & McKenzie
18.00 – 20.00	Netwerkbuffet	
20.00	Closing	

*All presentations and discussions are in English
Normcommittee 381007 'Software and systems engineering'*